

GENERAL CLAUSES

- (1) The individual prices of the models or determinations included in this quotation are only valid if they are requested combined in the same way as they appear in this quotation.
- (2) The applicant is aware of the determinations included in the model key according to the List of Analysis Models, as well as the possible determinations, according to the List of Determinations. In case there are different alternatives for the same test and the client does not select any particular alternative, the client knows and accepts that it is the laboratory that will select the most suitable alternative for the purpose required.
- (3) The applicant is aware of the test procedures (SOP's) and/or methodology to which the sample is subjected, as well as the prices of the determinations and/or analysis models, according to the references present in the above lists.
- (4) In case the sampling is performed by Fitosoil, the laboratory is responsible for complying with the requirements of the List of Conditions for Acceptance, Preservation, Location and Disposal of Samples. In case the laboratory is not responsible for the sampling, the results will apply to the sample as received and the applicant declares to be aware of the above mentioned list, taking responsibility for the conditions under which he provides his samples. Deviations from the acceptance conditions of this list relate to: minimum quantity required, appropriate type of packaging, maximum time for starting analysis after sampling and storage temperature. The applicant is responsible for informing the laboratory of any deviations from the acceptance conditions. The customer is aware that if the sample does not comply with the standard conditions of acceptance, the report will be issued with a clarification such as: "The sample does not comply with the standard conditions of acceptance and the results may be altered".
- (5) The previous lists, as well as the Public List of Tests, the Technical Annexes and the ENAC Accreditations in their current editions are available on the website www.fitosoil.com. Likewise, the Technical Annexes and the Fitosoil Accreditations in their current editions can be consulted on the ENAC website (www.enac.es).
- (6) The following situations are eligible for SPECIAL CHARGES:
 - Journeys of more than 100 km (return journeys)
 - Journeys where the total cost of the work is less than €120 of the taxable amount.
 - Travel exclusively to cover emergencies
 - Sampling
 - Collection or sampling times longer than those established, at the request of the client or for reasons beyond our company's control.
 - Waiting times on journeys due to delays on the part of the client
 - Special preparation of complex samples
 - Urgency
 - Confirmations requested by the client that coincide with the initial result.
 - Issuance of reports in other languages, additional copies or amendments
 - Incorporation of reports into other web platforms and/or management of specific protocols
 - Trial assistance
- (7) Samples shall be kept for 1 month in the laboratory at the disposal of the customer (except for those intended for microbiological analysis).
- (8) Fitosoil is an ENAC accredited laboratory under the UNE-EN ISO/IEC17025 Standard, files 387/LE619, 387/LE1330. The previous lists are available on the website www.fitosoil.com, as well as the Public List of Tests, the Technical Annexes and the ENAC Accreditations in their current editions. Technical Annexes and ENAC Accreditations in their current editions, and can also be consulted on the ENAC website (www.enac.es). Marked trials with "***" are not covered by accreditation. Furthermore, the client is aware and accepts that, in case of results outside the accreditation range, the results will also be reported with the "***" mark.
- (9) The laboratory undertakes to maintain the confidentiality of the results, and of the information obtained in the performance of its activities included in any type of physical or electronic support. This information is the property of the client and will be considered confidential.
- (10) Any dispute not resolved amicably shall be submitted in accordance with the laws of Spain and in particular to the exclusive jurisdiction of the Courts of Murcia (Spain).
- (11) The guideline time should be interpreted as a maximum date that gives guidance on the maximum time within which the laboratory normally expects to have delivered the results. It is not a maximum date committed by the laboratory as the deadlines may be altered by various adverse factors such as breakdowns, stock losses, internal quality assurance control, checks, etc... It is calculated as working days from the day following receipt of the sample in the laboratory.
- (12) LoC limit of quantification.

SPECIAL PROVISIONS: Requests for pesticide residue analysis under NT-19

- A- The applicant is aware of the Fitosoil Technical Annex on pesticide residues (open accreditation in matrices and closed accreditation in pesticides for the scope indicated).
- B- Similarly, it is aware of the Public Test List and thus the laboratory's ability to issue a priori reports with the accredited tests included therein, as well as exclusions.
- C- In case of an application for testing with matrices not included in this list, although belonging to the product family included in the scope, the applicant is informed and aware of the need to carry out additional validations/checks in order to be able to issue accredited reports. The applicant is also aware of the possibility that after all validation/checking work has been carried out, the required criteria for a matrix/pesticide combination will not be met and accredited results cannot be provided for that combination. The applicant is aware that he/she will be informed about the results obtained in the validations/checks and how the results will be reflected in the final report through a "Validation/checking results communication report".
- D- The applicant, by signing this document, accepts and affirms that he/she is aware of the implications (e.g. in terms of deadlines for the final issuing of reports, prices) of his/her application for testing.
- E- The applicant declares that the purpose of the analysis is compliance with legislative limits (MRLs or maximum levels). If other, please specify: _____
- F- The applicant is aware that if the matrices are not properly defined according to Sante guidance, the interpretation of the MRLs may be incorrect.